PATH GUIDE®
TECHNOLOGIES, INC.

Job Title: System Implementation Engineer

Department: Professional Services

Reports To: Professional Services Manager

Summary:

Join a growing Pacific Northwest company and begin contributing immediately using your project management and customer relations skills. As a System Implementation Engineer you will be responsible for new customer installations of our in-house developed warehouse management software, manifest and shipping software as well as vendor managed inventory systems.   You will be responsible for customer implementation projects, warehouse process planning, scheduling and on-site or remote customer training, software and hardware installation through systems go-live.

Job Description:

This position requires solid project management, organizational and communication skills. It also requires a relevant technical foundation. A qualified applicant will be friendly, confident, and have a professional demeanor.

Essential Duties & Responsibilities:

- Lead engineering discovery process to refine customer's business and implementation objectives.
- Develop project plans which embrace customer requirements.
- Manage project schedules to customer expectations.
- Advise customers on the configuration of the system to support their business practices
- Work through customer implementation challenges and opportunities.
- Frontline for system configuration, and troubleshooting of software and hardware
- Develop customer-specific training system documentation
- Ideal candidate will be comfortable with traveling (up to 40 days per year)

Supervisory Responsibilities:

This position has no supervisory responsibilities.

Qualifications & Experience:

Qualified candidates will have will have 5+years of experience implementing complex software systems. Also significant experience managing simultaneous customer projects, to deliver to schedule and budget. Position requires at least a BS/BA degree with a technical emphasis and solid working foundation to understand and apply skills in the following areas:

- Microsoft SQL Server with a strong understanding of SQL
- Microsoft, Android, and iOS operating systems
- Virtualization Environments

- Wi-Fi based communication and associated hardware
- Local and Wide Area Networks
- Web-based applications
- Experience within the wholesale distribution sector a plus

Physical Demands & Work Environment:

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

COMPANY INFORMATION

Company Background:

PathGuide Technologies, Inc., a privately held company founded in 1989, is a leading provider of warehouse automation solutions for wholesale and industrial distributors across North America. PathGuide's software and services help suppliers increase productivity and order accuracy, improve customer service, and lower labor costs, all of which ultimately drive profitability. We work closely with our clients to develop those procedures and systems which fit their business needs. We provide consulting, software, hardware, and complete system integration services.

APPLICANT INSTRUCTIONS

Instructions:

Please supply résumé and cover letter to: humanresources@pathguide.com
- Location: Bothell, WA
- This is not a remote position, local applicants only
- Compensation: Based on experience